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Illinois!*

FOR IMMEDIATE RELEASE

Contact: Steve Peralta

Central Illinois Customer Service Association (CILCSA)

217-553-0008

centralillinoiscustomer@gmail.com

CILCSA Appoints Michael Thomas as Board President

Springfield, IL. – December 8th, 2022 – Central Illinois Customer Service Association (CILCSA) is pleased to announce the appointment of **Michael Thomas** as President to the non-profit's Board of Directors beginning on January 1, 2023.

"The mission of CILCSA resonates with me on a deeply personal level," Thomas said. "I believe that great customer service is the key to growth in any community. CILCSA has been delivering quality customer service programs since 2015 and I look forward to leading our charge for the future."

Thomas is the Business Relationship Manager for Express Employment Professionals in Springfield. He focuses his free time on community service, serving organizations such as United Way and the Salvation Army. Michael and his wife Rachel reside in Springfield and have three children.

Michael replaces outgoing President **Lisa Nardi** who will remain on the CILCSA Board of Directors. *"It has been an honor to serve CILCSA as Board President and I look forward to working with Michael and the rest of the board to help make Springfield the friendliest city in Illinois,"* said Nardi who is also the Dual Director of Sales at Ehrhardt Hospitality- Residence Inn & Springhill Suites in Springfield.

As 2023 approaches CILCSA is also celebrating its remaining board officers this year, who will lead the 200-member association into its future. The remaining list of board members include:



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- Amy Beadle, Visit Springfield
- Todd Bringuet, Ace Sign Company
- Julie Davis, Julie Davis Team, The Real Estate Group
- Tracy Dowell, Springfield Running Center
- Desiree Logsdon, Bunn-O-Matic
- Steve Peralta, Bank of Springfield
- Sara Vanhala, Growth Corp

CILCSA also engages an Advisory Committee to help identify member needs in addition to recognizing WOW experiences in our community. Advisory Committee Members include:

- Andrew Bartlett, OOT Box Media
- Bridget Ingebrigtsen, O'Shea Builders
- Jenny Krell, Hickory Point Bank
- Steve Miller, INB
- Kim Leistner Root, Springfield Clinic
- Colleen Stone, Habitat for Humanity of Sangamon County
- Gloria Sheedy, Sheedy Shores Winegarden

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About Central Illinois Customer Service Association (CILCSA)

CILCSA is a nonprofit 501(c)(6) entity that is committed to improving customer service in organizations and businesses in Central Illinois. CILCSA believes that together, Central Illinois has a better chance of making a difference by leveraging and sharing each other's experiences and successes to make our community the friendliest community in Illinois! For more information, visit www.cilcsa-springfield.com or follow us on Facebook and LinkedIn.